

Booking Terms and Conditions

Booking a course with Residential Courses in England Ltd (RCE) indicates the student's acceptance of these terms and conditions. By enrolling students on a course, parents/guardians are accepting these conditions and giving permission for their children to take part in all activities, including excursions arranged by RCE.

Liability: All arrangements for accommodation and transport are made by RCE on the express condition that RCE will not be liable for death, injury, damage, loss, accident or delay which may be caused as a result of any defect in any building or vehicle or through acts of default of any company, school, host family or individual engaged in housing or transporting the student, or in carrying out the arrangements of the course. RCE does not accept responsibility for losses or expenses incurred as a result of changes in air, rail or other services, sickness, weather, war, acts of terrorism, quarantine, strikes or other factors. These expenses will be passed on to the client and must be paid in full. RCE has Public Liability Insurance cover of up to £2 million.

Unforeseen Circumstances: From time to time we may need to amend our activities, services, or venues for reasons within or outside of our control. RCE reserves the right to alter or cancel any course or premises as it deems necessary. Should a course be cancelled, the student will receive a full refund of fees paid.

Transport: Whilst participating in an RCE course, it might be necessary for the student to travel by minibus, coach, train or car. All vehicles are fitted with seatbelts or lap belts in accordance with legal requirements.

Personal Property: RCE does not accept any responsibility for the loss of money or the loss or damage of any items of personal property brought onto the course premises or taken on excursion.

Damage: Damage, accidental or otherwise, caused by a student will be the responsibility of the student. RCE will expect students to meet the cost of such damage.

Exclusions: RCE reserves the right to exclude any student for any reason at its sole discretion, including but not limited to inappropriate student behaviour and illness. No refund will be made for days missed and no compensation will be made for any other costs or losses incurred as a result.

Student's Responsibilities:

The student undertakes with RCE:

- (a) To behave responsibly and not to damage any property on the course premises or property belonging to RCE or to any other person.
- (b) To fully indemnify RCE against any loss or damage to the course premises, furniture or other property, including property belonging to other persons or students.
- (c) To treat the facilities, school premises and other persons with respect and care.
- (d) Not to smoke in any rooms, facilities or school premises or whilst on excursion with RCE.
- (e) Not to commit any act that breaches the criminal law in the United Kingdom.
- (f) To follow all instructions given by RCE staff or school staff whilst on a course with us.

Insurance: RCE does not insure students against illness, accident, repatriation, theft, damage or loss of personal belongings and accepts no responsibility in the event of any such occurrences. It is recommended for students and their families to ensure that they have adequate insurance to cover attendance on an RCE course.

Photographs: On occasion, RCE may take photographs and video footage of students and use student feedback for promotional purposes. It is assumed that students and their families give their consent for this. If you do not wish your child to be in any marketing materials you must inform us in writing before the course start date.

Medical Issues: It is essential that we receive information in advance about any psychological or physical disabilities, medical conditions and needs, allergies or special dietary requirements. We reserve the right to decline a booking for medical reasons or to return home or repatriate any student at the student's or parents'/guardian's expense, if a student arrives with a condition about which we have not been informed, and which we have not confirmed that we accept.

Medical Assistance for Overseas Students: European Nationals are entitled to free treatment (medical assistance and hospitalisation) under the National Health Service on presentation of their European Health Insurance Card (EHIC). The EHIC must be obtained from the country of origin before arrival and must be carried by the student at all times. If a student does not have their EHIC card with them, they will be charged for treatment.

Payment Procedure: A deposit of £100 must accompany the booking for each student. We will reserve a place and send an invoice for the full cost of the course. The booking is only guaranteed once we receive the balance of the invoice amount, at the latest, by 19 June 2017. All bookings made after 19 June 2017, and bookings for individual days, must be paid for in full at the time of booking.

Cancellations: If a booking is cancelled before 19 June 2017, the deposit will be retained. For any booking cancelled after 19 June 2017, a charge of 35% of the course fee will apply. If cancellation is less than 14 days before the start of the course, or if cancelling a booking for an individual day, we regret that no refund will be available. We may, however, be able to change your dates, within the same season, providing we have spaces available. For non-arrivals or for students who do not complete their course, we are unable to refund any monies.